



VCUHealth™

VCU Health System Authority

**VIRGINIA COMMONWEALTH UNIVERSITY
HEALTH SYSTEM AUTHORITY
QUALITY, SAFETY & SERVICE COMMITTEE**

Benjamin J. Lambert, III Board Room
1213 East Clay Street
Tuesday, September 15, 2026
12:15pm – 1:45pm

AGENDA

OPEN SESSION

Call to Order

- | | |
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| 1. Minutes of the meeting held June 3, 2026 (Action Item) | Dr. Hem Bhardwaj 2 minutes |
| 2. Safety Star | Mr. Jim Willis 5 minutes |
| 3. Trauma Center Resolution (Action Item) | Mr. Jim Willis 5 minutes |
| 4. Children's Surgery Resolution (Action Item) | Dr. Matthew Schefft 5 minutes |

CLOSED SESSION

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| 5. VCU Medical Center Safety, Quality, Service Plan (Action Item) | Dr. Georgia McIntosh 10 minutes |
| 6. VCU Medical Center Medical Staff Bylaws & Rules and Regulations (Action Item) | Dr. Heather Masters 5 minutes |
| 7. VCU Medical Center Medical Staff Membership and Privileges | |
| 8. Health Equity Report | Ms. Sheryl Garland 10 minutes |
| 9. Entity Reports | |
| a. VCUMC Patient Experience Report | Mr. Nathan Cunningham 10 minutes |
| b. Safety Priority Areas Update | Dr. Georgia McIntosh 15 minutes |
| c. Children's Hospital of Richmond Quality Report | Dr. Matthew Schefft 15 minutes |
| d. Ambulatory Care Services | Dr. Lauren Strauss 15 minutes |
| 10. VCU Medical Center Annual Patient Safety Report | |
| 11. Health System Regulatory & Accreditation Report | |
| 12. VCU Health Tappahannock Hospital Quarterly Report | |
| 13. VCU Health Community Memorial Hospital Quarterly Report | |

14. Key Performance Indicators STEEEP Report

OPEN SESSION

15. Resolution of Certification (**Action**)

Dr. Hem Bhardwaj 3 minutes