## **COMMUNITY MEMORIAL HEALTHCENTER**

We want your feedback!! Please take a moment and share your experiences with us!!!



## 2013 CMH Surgical Services, LLC

Please circle the answer that best fits each question.

1.	Which provider did	you visit?				
	Desiderio Rimon, MD	Cecelia	Braun, PA			
2.	I find getting throug	h to this office by ph	one easy to d	<u>o.</u>		
	Strongly Agree	Tend to Agree	Unsure	Tend to Disagree	Strongly Disagree	No Opinion
2	TT1 4 00	( <b>1</b> 1,				
3.	The staff was courted	ous (polite, considera	ate, etc.) to m	e over the phone.		
	Strongly Agree	Tend to Agree	Unsure	Tend to Disagree	Strongly Disagree	No Opinion
4.	The parking was con	woniont				
7.	The parking was con	ivement.				
	Strongly Agree	Tend to Agree	Unsure	Tend to Disagree	Strongly Disagree	No Opinion
5.	I found it easy to get	this office/departme	ent todav.			
				Tand to Discours	Ctore also Discours	Na Oninian
	Strongly Agree	Tend to Agree	Unsure	Tend to Disagree	Strongly Disagree	No Opinion
6.	My registration was	handeled efficiently.	1			
	Strongly Agree	Tend to Agree	Unsure	Tend to Disagree	Strongly Disagree	No Opinion
7.	The person who regi	stered me today was	courteous (p	olite, considerate, etc.	<u>)</u>	
	Strongly Agree	Tend to Agree	Unsure	Tend to Disagree	Strongly Disagree	No Opinion
8.	I feel the time I had	to wait was reasonab	ole.			
	Strongly Agree	Tend to Agree	Unsure	Tend to Disagree	Strongly Disagree	No Opinion
•	<b>1</b>	•				
9.	My exam/treatment	room was clean.				
	Strongly Agree	Tend to Agree	Unsure	Tend to Disagree	Strongly Disagree	No Opinion

10.	My overall impression	on is that this is a clo	ean office.					
	Strongly Agree	Tend to Agree	Unsure	Tend to Disagree	Strongly Disagree	No Opinion		
11.	I was provided the p	rivacy I needed.						
	Strongly Agree	Tend to Agree	Unsure	Tend to Disagree	Strongly Disagree	No Opinion		
12.	The staff introduced	themselves to me.						
	Strongly Agree	Tend to Agree	Unsure	Tend to Disagree	Strongly Disagree	No Opinion		
13.	The staff was courte	ous (polite, consider	ate, etc.)					
	Strongly Agree	Tend to Agree	Unsure	Tend to Disagree	Strongly Disagree	No Opinion		
14.	The staff thoroughly	explained things (to	ests, procedui	res, etc.)				
	Strongly Agree	Tend to Agree	Unsure	Tend to Disagree	Strongly Disagree	No Opinion		
15.	The care I received	from the staff was go	ood.					
	Strongly Agree	Tend to Agree	Unsure	Tend to Disagree	Strongly Disagree	No Opinion		
16.	The staff responded	to my needs as a pa	tient.					
	Strongly Agree	Tend to Agree	Unsure	Tend to Disagree	Strongly Disagree	No Opinion		
17.	The physician/provi	der was courteous (j	oolite, conside	erate, etc.)				
	Strongly Agree	Tend to Agree	Unsure	Tend to Disagree	Strongly Disagree	No Opinion		
18. The Physician/provider thoroughly explained things (tests, procedures, etc.)								
	Strongly Agree	Tend to Agree	Unsure	Tend to Disagree	Strongly Disagree	No Opinion		
19. I feel the physician/provider spent enough time with me.								
	Strongly Agree	Tend to Agree	Unsure	Tend to Disagree	Strongly Disagree	No Opinion		
20.	The care I received f	from the physician/p	orovider was :	good.				
	Strongly Agree	Tend to Agree	Unsure	Tend to Disagree	Strongly Disagree	No Opinion		
21.	I (or my family) was	given information a	about how to	care for myself at hon	<u>ne.</u>			
	Strongly Agree	Tend to Agree	Unsure	Tend to Disagree	Strongly Disagree	No Opinion		

23. <u>I we</u> Stro  24. <u>Wh</u> 17 of  25. <u>Wh</u> Fen  26. <u>Wh</u> Cau	would recommerongly Agree  That is your agree  What is your generale  What is your Research aucasian  1. 2. 3. 4. 5. 6. 7.	Tend to Agree  18-39  20 Male  Male  African- American  We you heard about our  Newspaper Advertisen  Radio  Friend Other Physician's Offi Internet Brochure Family Member	Unsure  40-64  hr practice. Plement	Tend to Disagree  65 or older  Gispanic Otherse or other	a place of quality care.  Strongly Disagree  er (please specify)	No Opinion
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		t visit?			,	
29. Wh	hat is Zip Co	de?				
ditional	al comments	:				

## Thank you for your feedback!!