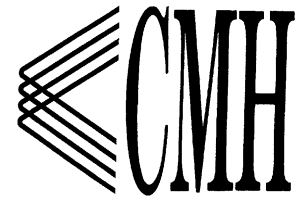


COMMUNITY MEMORIAL HEALTHCENTER



We want your feedback!! Please take a moment and share your experiences with us!!!

2013 CMH Surgical Services, LLC

Please circle the answer that best fits each question.

1. **Which provider did you visit?**

Desiderio Rimón, MD

Cecelia Braun, PA

2. **I find getting through to this office by phone easy to do.**

Strongly Agree

Tend to Agree

Unsure

Tend to Disagree

Strongly Disagree

No Opinion

3. **The staff was courteous (polite, considerate, etc.) to me over the phone.**

Strongly Agree

Tend to Agree

Unsure

Tend to Disagree

Strongly Disagree

No Opinion

4. **The parking was convenient.**

Strongly Agree

Tend to Agree

Unsure

Tend to Disagree

Strongly Disagree

No Opinion

5. **I found it easy to get this office/department today.**

Strongly Agree

Tend to Agree

Unsure

Tend to Disagree

Strongly Disagree

No Opinion

6. **My registration was handled efficiently.**

Strongly Agree

Tend to Agree

Unsure

Tend to Disagree

Strongly Disagree

No Opinion

7. **The person who registered me today was courteous (polite, considerate, etc.)**

Strongly Agree

Tend to Agree

Unsure

Tend to Disagree

Strongly Disagree

No Opinion

8. **I feel the time I had to wait was reasonable.**

Strongly Agree

Tend to Agree

Unsure

Tend to Disagree

Strongly Disagree

No Opinion

9. **My exam/treatment room was clean.**

Strongly Agree

Tend to Agree

Unsure

Tend to Disagree

Strongly Disagree

No Opinion

10. My overall impression is that this is a clean office.

Strongly Agree Tend to Agree Unsure Tend to Disagree Strongly Disagree No Opinion

11. I was provided the privacy I needed.

Strongly Agree Tend to Agree Unsure Tend to Disagree Strongly Disagree No Opinion

12. The staff introduced themselves to me.

Strongly Agree Tend to Agree Unsure Tend to Disagree Strongly Disagree No Opinion

13. The staff was courteous (polite, considerate, etc.)

Strongly Agree Tend to Agree Unsure Tend to Disagree Strongly Disagree No Opinion

14. The staff thoroughly explained things (tests, procedures, etc.)

Strongly Agree Tend to Agree Unsure Tend to Disagree Strongly Disagree No Opinion

15. The care I received from the staff was good.

Strongly Agree Tend to Agree Unsure Tend to Disagree Strongly Disagree No Opinion

16. The staff responded to my needs as a patient.

Strongly Agree Tend to Agree Unsure Tend to Disagree Strongly Disagree No Opinion

17. The physician/provider was courteous (polite, considerate, etc.)

Strongly Agree Tend to Agree Unsure Tend to Disagree Strongly Disagree No Opinion

18. The Physician/provider thoroughly explained things (tests, procedures, etc.)

Strongly Agree Tend to Agree Unsure Tend to Disagree Strongly Disagree No Opinion

19. I feel the physician/provider spent enough time with me.

Strongly Agree Tend to Agree Unsure Tend to Disagree Strongly Disagree No Opinion

20. The care I received from the physician/provider was good.

Strongly Agree Tend to Agree Unsure Tend to Disagree Strongly Disagree No Opinion

21. I (or my family) was given information about how to care for myself at home.

Strongly Agree Tend to Agree Unsure Tend to Disagree Strongly Disagree No Opinion

22. Overall, I am pleased with the quality of care provided at CMH's Physician Practice.

Strongly Agree Tend to Agree Unsure Tend to Disagree Strongly Disagree No Opinion

23. I would recommend CMH's Physician Practice to my family & friends as a place of quality care.

Strongly Agree Tend to Agree Unsure Tend to Disagree Strongly Disagree No Opinion

24. What is your age?

17 & under 18-39 40-64 65 or older

25. What is your gender?

Female Male

26. What is your Race?

Caucasian _____ African- American _____ Hispanic _____ Other (please specify) _____

27. Please tell us how you heard about our practice. Please circle all that apply.

1. Newspaper Advertisement
2. Radio
3. Friend
4. Other Physician's Office – Dr. _____
5. Internet
6. Brochure
7. Family Member
8. Other (please specify) _____

28. Is this your first visit? _____ Or are you a return patient? _____

29. What is Zip Code? _____

Additional comments:

If you would like to receive emails regarding Community Memorial Healthcenter's upcoming events, new services, and programs, please include your email below:

Email: _____

Thank you for your feedback!!